



PRIVACY POLICY

V1.1 - August 2026

DATA WE COLLECT

- Identity and contact data (name, email, phone; address optional).
- Event data (entries, categories, results; membership number optional, SquashLevels ID).
- Junior data (DOB and parent or guardian contact details).
- Emergency contact details.
- Medical information (optional - only if you provide it).
- Images or video (event media).
- Incident and disciplinary records where relevant.

HOW WE USE IT

- Event administration and communications.
- Safeguarding and welfare management.
- Health and safety incident management.
- Customer support and complaints handling.
- Tournament Seedings.
- Legal compliance and insurance administration.
- Marketing (only where you have consent or another lawful basis).

LAWFUL BASIS

- Contract (event entry administration).
- Legitimate interests (event safety, safeguarding, fraud prevention, service improvement).
- Legal obligation (where applicable).
- Vital interests (medical emergencies).
- Consent (marketing where required, optional medical notes, certain media uses for minors if you choose consent-based).

SHARING

We may share data where necessary with venue management, first aid providers and emergency services, insurers and legal advisers, payment providers and booking platforms, and authorities where safeguarding or unlawful conduct requires escalation.

RETENTION

- Event administration records: 24 months
- Financial records: 6 years



- Safeguarding and serious incident records: 6 years unless involving a minor, in which case records will be kept until the individual reaches the age of 25 or 7 years after the incident (whichever is longer).
- Marketing preferences: until you opt out.

YOUR RIGHTS

You may have rights, including access, correction, deletion, restriction, objection, and portability (where applicable). You may complain to the UK Information Commissioner's Office (ICO).

CONTACT

Contact for data protection queries:
admin@matchpointsport.co.uk.

